LBBD

# Equality Impact Assessment Template

tevans 20/4/2011

## A quick guide to the stages of the Equality Impact Assessment process

Step 1 Decide on the scope of your Equality Impact assessment

Step 2 Identify your team. Consider having a review team comprising of both managers, performance officers and where appropriate front line staff; Use the Equality and Diversity team as a critical friend and where appropriate invite members of the community to be part of the team. Use the guidance notes that come with this template.

#### Step 3 Project plan the process – arrange a first meeting

- Decide on what information you have and what you might need to find out and **identify key dates** that you will be able to work to.
- Inform the Equality and Diversity team of the agreed dates
- Send progress reports to the E&D team at each milestone date.
- Step 4 Send first draft to the E&D team for comments who in turn will send back any necessary amendments or
- Step 5 Review team to meet to consider comments and make any necessary amendments within an agreed timeframe.

#### Step 6 Send to E&D (Group Manager CC&E for final approval

- When approval received your OMT to 'sign off' 'the document
- Decide on the review date and inform the E&D team.

Step 7 Monitor the agreed action plan and provide regular monitoring reports to the Departmental Equalities and Diversity

Version Control

Doc. Name	Local (	Local Council Tax Support Scheme				
Doc. location	n:					
Author:		Owner:	Owner: Approving Off		Offic	er
Vince Waddams						
Date:	Version:	Amended	Change /	Reason	for	Approval status:
		by:	Change:			
27/11/2012	1.2	Andrew	Update follow	wing consulta	tion.	Draft
		Marsh				

# Signing off when assessment is completed

Sign off by GM Cohesion and Equalities		Date
Sign off by OMT/Chair Departmental Equality Date published on the internet	Group	Date

#### Review

Review date	Please indicate date below
A date for review is required for this	
EIA to be refreshed and reviewed.	July 2013
<ul> <li>This date will be captured</li> </ul>	
corporately	
<ul> <li>You must ensure that</li> </ul>	
this review is carried out	
in time to meet this date	

# A guide to completing the form

Stage 1: Description of Policy/function /service

The description should include:

- a summary of the policy's/ function /service aims
- intended outcomes
- An explanation of how the policy fits into the Corporate strategic objectives

#### Stage 2:

- Reviews
- Academic /national research
- Other Authorities
- Databases
- Feedback from previous inspection
- Customer complaints /ombudsman findings

If there is little or no evidence, say what you will do to find some evidence and give examples of the types of evidence you might find. Scope this into your action plan (e.g. improving data collection or analysis to provide more detailed information]

#### Stage 3 Assessing Impact

In the assessment of your policy /function /service What measures does the policy include, or what could it include, to address possible existing /potential discrimination, harassment or inequality?

- **Identify best practice**. In relation to the Policy, / service/ function what are we proud of achieving which contributes to providing equal access to individuals from different equality groups?
- Remember when identifying potential discrimination an individual may face multiple discrimination (facing discrimination on more than one ground e.g. as disabled woman) it will be important to recognise this and address this potential.
- Taking into account the evidence that you have gathered how will you develop the policy/ service / function to make the required improvements? Scope into your action plan.

#### Stage 4. Promoting equality

- consider all the information that you have gathered about individual groups

Identify areas where more information may be needed, is there any information that you do not collect or have access to, that would help you to improve your knowledge of your customers and their needs.

Identify what action will be taken to fill this gap; including short term measures to be taken to provide a baseline where little or no information is available

What practical changes will help reduce any adverse or potential adverse impact on particular groups?

What will be done to improve access to, and take-up of, services and understanding the policy?

What will you do to promote equality and eliminate discrimination when you procure / commission for goods and service?

## Stage 1 – Scope of the equality Impact Assessments about your piece of work

1 Directorate	Finance and Resources
2. Policy / Strategy / Service to be assessed:	Local Council Tax Support Scheme
3. Lead Officer:	Annette Cardy
4. Equality Impact Assessment Person / Team:	Vince Waddams
5. Date of Assessment:	
6. The main purpose and outcomes of policy/strategy / service to be assessed	The Coalition Government is abolishing Council Tax Benefit (CTB) from April 2013 and Councils must replace it with a local Council Tax Support Scheme and save 10% from current expenditure on CTB. This means there will be less money for councils to pay out in benefits. For Barking and Dagenham this figure is approximately £2million.  Barking and Dagenham Council has consulted on the principles of a draft local scheme to begin from 1 April 2013. From 2nd October to 18 November 2012 LBBD sent letters to the 16,375 benefit claimants in the borough of working age, stating that they would be affected by changes to Council Tax Benefit (CTB) from 1st April 2013, and inviting them to participate in an online survey about the changes. Other residents were informed via the council newspaper 'The News,' and a prominent link to both information on the changes and the survey on the homepage of the council website. In addition two public consultation meetings were held, on Thursday 11th and Monday 15th

	October, which were attended in total by over 100 residents. Attendees were asked to fill in a paper copy of the same survey, which have been collated with the online results received as of 26 <sup>th</sup> October, which are analysed in this assessment. In total 323 consultation responses were received, and the results compiled and considered in the decision making process. Overall the consultation results were supportive of LBBD's approach of sharing the burden equally across working age claimants and keeping the scheme broadly the same as Council Tax Benefit. Some concern was expressed about the impact on particular groups, especially the disabled and single parents. However this was roughly in line with the proportion from those groups that responded to the consultation, perhaps indicating some self-selection, and was outweighed by the overwhelming support for an even sharing of the shortfall.
<ul> <li>7. Groups who the piece of work should benefit or apply to, for example:</li> <li>Service users</li> <li>Staff</li> <li>Other internal or external stakeholder</li> <li>(Will the piece of work be delivered in partnership with another agency?)</li> </ul>	Council Tax Benefit claimants, their carers and families. Any residents applying for Council Tax Support.
8. Any associated strategies or guidelines i.e. legal/ national /statutory	As part of the Spending Review 2010, the Coalition Government announced that it intends to abolish CTB and replace it with a local support scheme from 1 April 2013. The Government has stated that local Council Tax Support schemes must include:  • Protection of current benefit levels for pensioners.  Residents who receive state pension credit (pensioners) must be protected from any cuts so that their benefit is unchanged.

•	The new sc	heme shoເ	ıld encourage	people to v	vork and	should
	not act as a	disincenti	ve to working	<b>5.</b>		
			_			_

The Coalition Government is keen to ensure that people of working age are encouraged to work rather than claim benefits.

• The impact on the most vulnerable residents should be considered when designing the new scheme.

This means that the council has discretion to design a scheme that protects some additional groups from cuts but this will result in unprotected groups having to suffer bigger cuts to their benefit, or else cuts would need to be made to front-line services.

In mid-October 2012 the Coalition Government also announced that a one-off fund, worth £375,000 to LBBD would be available if Council Tax Support Liability was not set lower that 91.5% of the value of the Council Tax bill, and the taper rate on excess income was not set above 25%. These requirements are not mandatory, and apply only if LBBD chooses to pursue this additional funding.

#### Step 2. Gathering Information

1. Who should be served by the policy / strategy / piece of work?

The main stakeholders are the local residents currently entitled or who become entitled to CTB, groups include the disabled, young and single mothers, children and teenagers in families receiving CTB, unemployed and low income households.

2 .What relevant information do you have about the people who this piece of work is aimed at? (Please complete the boxes below)

Equality Groups	Information (research / data)	Known or potential inequalities
Ethnicity	2011 Borough Community Mapping	Community Mapping shows that residents of the borough consider themselves as; White - 65.56%; Asian - 15.26%; and Black – 17.63%.
Gender (including Transgender)	2011 Borough Community Mapping	In 2011 there were approximately 95,000 females and 89,000 males in the borough showing that females make 51.6% of the population
Disability	Annual population survey (Jul 2010-Jun 2011)	27,300 residents have a stated disability representing 23.5% of the population. This is higher than the London-wide figure of 17.4% of the population.
Age	2011 Borough Community Mapping	The 5-19 age group represents 21.4% of the population (London average 17.3); 20-64 year olds represent 58.2% (London Average 64.4%); 65+ represent 10.4% (London average 10.7%)
Religion and Belief	2011 Borough Community Mapping	Christianity is the predominate religion of the borough covering 69% of residents. Muslims make up 4.4% and Sikhs and Hindus make up 1.1% each. 15.3% state they have no religion while 8.4% did not say.
Sexual Orientation	2011 Borough Community Mapping	It is estimated that between 5-7% of the population identifies themselves as lesbian, gay, bisexual or transgender.
Maternity and Nursing Mothers	2011 Borough Community Mapping	The borough had 3,729 pregnant or nursing mothers in 2010 representing

	2.07% of the population.
You may also wish to consider Carers	
Do you have enough information about the	different groups to inform an equality impact assessment? Yes
If not, this area should be addressed in you	ır action plan
3. Do you have monitoring data or consulta	ation findings specific to your area of work? If yes list the sources of
evidence here & go to Step 3, if No list the	actions required to get more data.( which should be included in the action plan)
2011 Borough Community Mapping Annual population Survey (July 2012 – Jun Council Tax Caseload data (13/3/12)	
Council Tax claimant ethnicity report (14/8/	
Public consultation on proposed Council ta	x Scheme (20/10/12-18/11/12)
What consultation activity has taken place	/ will be taking place on this piece of work and the Equality Impact
Assessment? <b>See action plan</b>	/ will be taking place on this piece of work and the Equality Impact

## Step 3. Assessing Impact

1.	What does your monitoring data on your service users tell you?			
	Are any groups under or over represented compared to what you would expect to see. Please give details below.			
	Ethnicity	The number of claimants declining to give details of		
		ethnicity is very high at over 80%. Those that did indicate		
		an ethnic origin were; White 9.6%; Asian 2%; Black 5.2%		
	Gender (including transgender)	There are 16,113 claimants recorded as female		
		representing 66% of the total claimant caseload. This is		
		14.4% higher than the population average of 51.6%		
	Age	Pensioners account for 32% of claimants which is higher		
		than the population average of 10.4%. However, the		
		Government has stated that claimants who receive state		

		c   b	cuts so that their be be no adverse affe	nsioners) must be protected from any enefit is unchanged. Therefore there will ct on this group of claimants when cal Council Tax Support scheme.
	Disability	F   p   1	However, 3,515 of protected from any 12.8% of the adjus	aimants state they have a disability. these are over pensionable age so are cuts. The remaining 2,111 represent ted claimant case load which is lower average of 23.5%
	Sexual Orientation		There is no monito claimants by sexua	ring data available to distinguish
	Religion and belief		There is no monito claimants by religion	ring data available to distinguish on or belief.
	Pregnant and Nursing Mothers	Т с v 2	There is no monitoring data available to distinguish claimants by pregnant and nursing mothers however those with children under the age of 5 are recorded. There are 2900 lone parents of working age with children under the age of 5 representing 23% of claimants.	
	Socio economic	<i>P</i>	As Council Tax is a	means tested benefit, all qualifying lower socio-economic categories
	You may also wish to consider Carers	S		-
2.	Based on the evidence gathered have equality groups? Step 2. What are the potential access	s issues or barriers for pe		e equality groups
	Ethnicity	Positive The changes to the C Support system will b changes for this grou	ring no positive	Negative The negative impact of the changes to the Council Tax Support system should have no disproportionate impact on this group. As over 80% of claimants declined to provide information on their ethnicity it is impossible to analyse the impact on different ethnic groups.

Gender (including transgender)	The changes to the Council Tax Support system will bring no positive changes for this group.	The negative impact of the changes to the Council Tax Support has a greater impact on this group which is over represented by 14.4%, however consultation showed little concern for a disproportionate impact across gender, as only 1.5% of responses wrote that women were likely to be negatively impacted as a group.
Disability	The changes to the Council Tax Support system will bring no positive changes for this group.	Public consultation showed disproportionate concern for the impact on disabled people. Despite just 12.8% of claimants being disabled and of working age (23.5% of all adult claimants, including pensioners), 21.2% of respondents named disabled people as a group of concern under the proposed changes. Written responses highlighted that this was because they could not work, or found it harder to do so, and so were more dependent on council support. However, the negative impact of the changes to the Council Tax Support system should have no disproportionate impact on this group over claimants that are fully dependent on benefit support. There may be a disproportionate impact when considering other welfare benefit changes under Universal Credit but the detail of this is not known at present.
Age	The impact on pensionable age	The impact on pensionable age

	claimants will be neutral	claimants will be neutral
Religion and Belief	The changes to the Council Tax Support system will bring no positive changes for this group.	The negative impact of the changes to the Council Tax Support system should have no disproportionate impact on this group. There was no concern expressed that any religious group would be disproportionately affected during the public consultation.
Sexual Orientation	The changes to the Council Tax Support system will bring no positive changes for this group.	The negative impact of the changes to the Council Tax Support system should have no disproportionate impact on this group. There was no concern expressed during the public consultation that people of any particular sexual orientation would be disproportionately affected.
Pregnant and nursing mothers	The changes to the Council Tax Support system will bring no positive changes for this group.	The negative impact of the changes to the Council Tax Support system should have no disproportionate impact on this group. It may have a disproportionate impact on lone parents with children under 5 when taking into account other welfare benefit changes such as reductions in tax credits. There was no concern expressed during the public consultation that pregnant or nursing mothers would be disproportionately affected.
Socio economic	The changes to the Council Tax Support system will bring no positive changes for this group.	As Council Tax Support is a means- tested benefit, there will be a disproportionate impact across socio economic groups. This concern was expressed during public consultation,

		with 6.6% of respondents naming those on low income as a group at particular risk. As changes are being forced by central government to a means tested benefit this is unavoidable, but the council is limiting the negative impact as far as serious budget constraints allow.	
Carers	The changes to the Council Tax Support system will bring no positive changes for this group.	The negative impact of the changes to the Council Tax Support system should have no disproportionate impact on this group. Only 2.1% expressed a concern that carers would be disproportionately affected by the proposed changes, despite 30.4% of respondents identifying themselves as carers.	
Is the differential impact as a result of indirect or direct discrimination? No  Can any differential impact be justified or proportionate in meeting a legitimate aim if yes please provide details?  If these changes are not made the saving required will need to be found by cutting other services. It is arguable that ensuring a small reduction is made from these groups is 'fairer' overall.			

## 4. Promoting Equality

1.	What has been done to promote equality in this piece of work?
	This includes any measures you've put in place to:
	□□Improve the accessibility of your service
	□□Improve the quality of outcomes for people from different groups

□□Ensure staff are trained appropriately □□Promote community cohesion or good relationships between different groups of people. (Think about physical access, communications needs, staff awareness, partnership working)  Ethnicity Gender Disability Age Religion and belief Sexual orientation Socio economic Pregnant and Nursing Mothers You may also wish to consider Carers  Disabled people were identified as a group of concern in the consultation process. Possibly directly inform organisations relevant to disabled people in the borough so that they are able to understand the changes, and help disabled people to understand the transition if they are asked Similarly it may be helpful to send information to relevant community groups e.g. voluntary, children's, or faith organisations, as they are used to acting as a point of contact for individuals who may not be in regular contact with the council.  What further actions are required? See action plan  How will the outcomes from this Elal be managed and monitored - all of the proposed equality outcome should be		□□Make your service/policy/strategy more inclusive			
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4. How will the outcomes from this EIA be managed and monitored - all of the proposed equality outcome should be			<u> </u>		
	4.	How will the outcomes from this	EIA be managed and monitored - all of the proposed equality outcome should be		
managed through the service plans		<u> </u>			
Ongoing monitoring of claimants making and/or renewing claims		Ongoing monitoring of claimants	making and/or renewing claims		

## **Action plan**

Date	Activity	Who	Notes
June – September 2012	Phase 1 Awareness Raising Campaign and Initial Consultation		
	<ul> <li>Councillor decision and discussion on LBBD protection policy and political steer.</li> </ul>	Group and Cabinet	
	Preparation and compilation of case study examples	Elevate	
	Preparation of statistics on receipt of benefits	Elevate/Policy & Performance	
	<ul> <li>Analysis of impact of Government changes across income groups</li> </ul>	Elevate/Policy & Performance	
	<ul> <li>Initial letters sent to all benefits recipients informing them of the changes, with clear language about origin of changes.</li> <li>A copy of the letter will be provided to Councillors to ensure that they can see the information their constituents have received (as requested at the May Local Strategic Partnership board)</li> </ul>	Elevate/Marketing & Communications	
	<ul> <li>Initial PR campaign to commence across multiple channels:-         <ul> <li>The News (including voxpops – Are you Aware?)</li> <li>Press release</li> <li>Online comms activity via Facebook and Twitter</li> </ul> </li> </ul>	Marketing & Communications	

Date	Activity	Who	Notes
	<ul> <li>Utilise Partners websites and e-mechanisms e.g. the CVS or RAMFEL newsletters</li> </ul>	Communications Network	
	<ul> <li>Access specific communities within the borough via the equality fora e.g. Older People, Disability Equality Forum</li> </ul>	Marketing & Communications	
	Briefing and contact with partner agencies	Elevate	
	<ul><li>Are they aware of the changes?</li><li>What advice is being given?</li></ul>	Policy & Performance	
	- Is it consistent with the messages from the Council?	Marketing &	
	<ul> <li>Are they making clear these are Govt changes?</li> </ul>	Communications	
	Full Briefing for Members  On A a for a partitive row and a superior and a s	Marketing & Comms	
	<ul> <li>Q&amp;As for constituency casework prepared</li> <li>'Lines to take'</li> </ul>	Policy &	
		Performance	
	Launch consultation –online survey etc.	Marketing &	
		Comms Policy &	
		Performance	
October 2012  - January 2013	Phase 2 Facts, Figures, Plan Your Budget		
	Written collateral  PR compart described adapted to the collateral	Marketing &	Plain English
	<ul><li>PR support, downloadable leaflets</li><li>Plan Your Budget?</li></ul>	Comms Elevate	check
	- Supporting People in Tough Times – How you can	Policy & Perf	
	make your money go further/budgeting.		
	<ul> <li>Supporting people in Tough Times – package of support from Your Council.</li> </ul>		

Date	Activity	Who	Notes
	<ul> <li>Partner agency briefing</li> <li>Details on Council approach</li> <li>Which groups we are protecting and why</li> <li>Provide access to the written collateral for wider distribution to their contacts in the borough</li> </ul>	Elevate	
	<ul> <li>Member and MP Briefings</li> <li>Extended Q&amp;As for casework queries.</li> <li>Facts and figures on which benefits are affected, the numbers of people who are expected to suffer financially and the amounts a typical household will lose (based on case studies).</li> </ul>	Elevate Marketing & Comms	
	<ul> <li>Pensioner events and communications</li> <li>Bespoke events and communications messages for older people, explaining the proposals from Government and explaining why LBBD has acted to protect them in partnership with the Older People's Forum and the Adult Social Care Team</li> <li>Will include press, PR and a potential Leader's Meeting with older people in the borough.</li> </ul>	Leader  Marketing &  Comms	Will need to liaise with local Age UK and older people's groups
January 2013 – April 2013	Phase 3 The Time is Now		
	<ul> <li>Poster and high-profile PR campaign</li> <li>Focus will be on encouraging people to pay their rent first and foremost.</li> <li>Budget planning</li> <li>More prompts for Supporting People in Tough Times initiative</li> <li>Key message: this is a Coalition Government change.</li> </ul>	Marketing & Comms	Supported by digital comms, Facebook and Twitter
	<ul> <li>Continued key influencer media work</li> <li>Feature articles in local media, local government media and public affairs blogs.</li> <li>By-lined for Leader and Deputy Leader.</li> </ul>	Marketing & Comms	

Date	Activity	Who	Notes
	<ul> <li>Will require data on the real impact of the changes on constituents and the people of the borough.</li> </ul>		
	Council Tax booklet re-design     Hard hitting, key messages in Leader's Foreword about changes forced on the Council by Government     Promotion of Ready Reckoner     Promotion of budgeting     Promotion of Supporting people in Tough Times initiative	Elevate Marketing & Comms	Will require new design for CT booklet in 2013 – will need to look much more slick and hard-hitting.
	Contact Centre and B&D Direct Scripts     Elevate and M&C to prepare Plain English scripts for caller queries (especially after annual Council Tax bills are sent)		
	<ul> <li>Member and MP Briefings</li> <li>In-depth Q&amp;As for casework queries</li> <li>To include sign-post information: Credit Union and CABx</li> <li>Anti Pay-Day-Loan shop messaging and debt advice</li> </ul>		Will require liaison with Credit Union, CABx and CVS orgs

### **Summary**

Please provide a summary document / storyboard of the findings of your EIA (including best practice what we do well, our challenges, our opportunities and what we planned to do This will be used for publication on the internet

## What is changing?

Over 16,000 households across Barking and Dagenham are facing cuts in their income as the Coalition Government reduces

entitlement to Council Tax Benefit in 2013.

Many people on low incomes can currently claim and get Council Tax Benefit to help them pay their Council Tax bill. Although residents make the claim through their local council, the money for the scheme comes from the Government. The current system of funding from the Government will end on 31 March 2013 as part of the welfare benefits reform.

Each council is expected to put a new scheme in place for working age people to continue to offer some support to those in need. Barking and Dagenham Council will lose about £2 million Government funding for Council Tax Benefit next year. The Council's budget does not provide for this loss of funding and if we were to protect people from this change, cuts would need to be made to front-line services. We need to find a way to save this amount from the new scheme. It is also possible that further savings will be required over the next few years, if more residents require help to pay their Council Tax and /or the level of funding from the Government reduces even further.

We predict that those residents currently entitled to Council Tax benefit will see it taken away or reduced. This could mean an average loss of £150 over the course of a year leaving people £10-15 worse off a month but actual amounts are dependent upon a claimant's individual circumstances.

Only pensioners will be protected from these new changes. 7,800 pensioner households in the borough will continue to receive Council Tax Benefit under the new scheme.

We have prepared a draft new local scheme and this has not been easy. We recognise that these are challenging times and the reduction in benefit available will impact on some of our most vulnerable residents.

#### Our draft scheme

We are proposing to use the majority of the existing Council Tax Benefit scheme for working age people as the basis for our new local Council Tax Support scheme from 1 April 2013. This will include some changes to make up the losses from the reduction in subsidy from the Government.

The current scheme is already widely understood by residents, professional and voluntary organisations and other service users. This will hopefully make the changes easier to understand.

Our draft scheme:

Revise the existing Council Tax Benefit scheme to create a new local Council Tax Support scheme which reduces the maximum level of support available for working age people to 85% of their eligible Council Tax

The changes we are proposing in our draft scheme are based on the following principles:

- Principle 1: The core of the new local Council Tax Support Scheme will remain the same as the current Council Tax Benefit scheme
- Principle 2: Every working age adult should pay something and therefore the approximate 15% reduction in entitlement required to cover the Government's cut should be applied equally
- Principle 3: There is no change for pensioners as instructed by Government
- Principle 4: The scheme should incentivise work
- Principle 5: A Discretionary Fund should be created to help protect the most vulnerable

Currently we are able to give people on the lowest incomes help to pay their Council Tax. Under this new support scheme everyone that currently receives Council Tax Benefit **other than pensioners** would have to pay more of their Council Tax bill. This means that anyone who currently receives full Council Tax Benefit and does not pay any Council Tax would have to pay something towards their bill. This scheme shares the burden of these changes across all working age people in receipt of support. The extra amount that each person would have to pay depends on the Council Tax band that their property is in and their individual circumstances affecting the amount of Council Tax Benefit they receive. Those living in higher band properties will pay more.

Currently Council Tax Benefit is a means tested benefit so the amount of help someone gets depends on their family size, their weekly income, and any savings. Each year the government publish standard weekly rates to show what individuals and families could reasonably be expected to live on. These figures are known as applicable amounts or a needs allowance.

To work out how much benefit someone should get we compare their actual weekly income and savings to the published applicable amounts. If their income is the same as (or less than) the applicable amount; that person will get the maximum help that applies to

their circumstances. If their income plus savings income (as calculated according to government guidelines) is higher than the applicable amount, we charge them 20% of the extra income they have above the maximum amount of help that would apply to their circumstances. If 20% of their excess income is higher than their applicable amount they would not receive any Council Tax Benefit.

Under the proposed new rsupport scheme we would calculate someone's entitlement in the same way but the benefit will be based on 85% of the amount of Council Tax they are due to pay and therefore they will have to pay the first 15% themselves before we calculate any Council Tax Support.